

We're confident in the quality of our products and have a dedicated team that ensures they're built to last. All of our products come with a warranty to guarantee they are free from manufacturing defects. For details on warranty length and how you can extend it, find your product below.

What time period does the Fellow warranty cover?

Most Fellow electric products carry a standard warranty of one year. Our new generation of Fellow electric products (Stagg EKG Pro, Stagg EKG Pro Studio Edition and Oden Gen 2 Brew Grinder) carry a standard warranty of two years.

Electric products purchased and used in the United States are eligible for product registration. One of the perks of registering is a free additional year of coverage on our standard warranty, resulting in two years of coverage for most electric products, and three years of coverage for our new generation of electric products. If you'd like to register your electric product, please click [here](#).

Fellow non-electric products carry a one year limited warranty. Non-electric products are not eligible for product registration at this time.

How do I file a warranty claim?

If you'd like to submit a warranty claim, please click [here](#). We'd be glad to help.

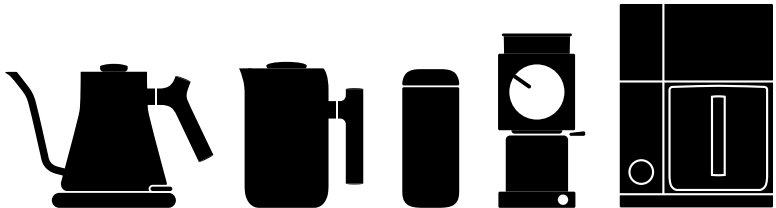
What does the Fellow warranty cover?

Our warranty guarantees Fellow products to be free from defects in materials and workmanship for a period of time, as outlined above. If you'd like to file a warranty claim, please click [here](#). Please note, in order for a warranty claim to be accepted, all of the following conditions must be met:

- You must be the original consumer.
- You must have purchased the product through Fellow or Fellow authorized retailers.
- You must have purchased and used the product in the United States, U.S. territories, or Canada.
- You must provide the original sales receipt for proof of purchase.
- You must have used the product only as intended and in accordance with the product's care instructions.

Our warranty does not cover:

- Damage caused by accident, misuse, abuse, improper care, or repairs performed by unauthorized personnel.
- Failure to comply with any safeguards listed in the instructions of the product or this warranty.
- Operation with the wrong type of current or voltage.
- Failure to follow all cleaning instructions.
- Normal wear and tear (dents, dings, scratches, paint chipping, etc).
- Products used or purchased outside of the United States (and its territories) and Canada.



Product Type	Standard Warranty Period	Warranty with Product Registration
<b>Electric:</b> Stagg EKG, Stagg EKG+, Corvo EKG, Original Ode Brew Grinder	1 year	2 years
<b>New Generation Electric:</b> Aiden Precision Coffee Maker, Electric Atmos, Clyde Electric Kettle, Corvo EKG Pro, Corvo EKG Pro Studio, Stagg EKG Pro, Stagg EKG Pro Studio Edition, Ode Gen 2 Brew Grinder, Opus Conical Grinder, Tally Precision Scale	2 years	3 years
<b>Non-Electric:</b> Stovetop Kettles, Ceramics, Glassware, Travel Mugs, Coffee Storage, Brew Burrs, Drippers, French Press, and any other non-electric products.	1 year	n/a